

Terms of Use

The original version of this document is in French (France). In the event of a conflict between the translation of this document and the original version, the original version will prevail over any other version.

Effective date August 1, 2018

These Terms of Use govern the relationship between: Glowbl, a French company headquartered at 81 Rue d'Inkermann, 69006 Lyon, France, operator of the website glowbl.com, hereinafter referred to as "GLOWBL,"

And

The users of the Website registered under the domain name glowbl.com, as they identify themselves at the time of creation of their account on the Website, hereinafter referred to individually or collectively as the "Member," "Members," "User," "Users," or "you".

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1. Definitions

When We use capitalized terms in these Terms of Use, We are referring to the following definitions:

“**We**,” “**Us**,” “**Our**,” and “**GLOWBL**” mean Our company, GLOWBL, a simplified joint-stock company (*société par actions simplifiées*) with share capital in the amount of €35,252, registered with the Lyon Corporate Register under company number (*SIRET*) 535 328 694 and headquartered at 81 Rue d’Inkermann, 69006 Lyon, France.

“**Services**” means online videoconferencing services provided by GLOWBL through its Application or its Website.

“**Website**” means the website accessible using the domain name glowbl.com.

“**Administrator**” means an individual who organizes a LiveStage and invites you to join it, or a legal entity to which you belong or with which you are associated (such as your employer, your university, your training center, or any other organization) that is separate and distinct from GLOWBL and that has entered into a contractual agreement with GLOWBL to authorize you to use Our Services.

“**LiveStage**” means a videoconference session created using the Services and administered and run by an Administrator for the Administrator’s own needs.

2. Using Our Services

2.1. Registering for the Service

To register to use Glowbl Services, you are required to read and accept these Terms of Use. You cannot use Our Services if you do not accept Our Terms of Use.

There are different methods available to register to use Glowbl Services:

Registration via an existing network: The Glowbl platform allows you to register to use its Services using your username and password from other networks such as Facebook, Twitter, Google+, and LinkedIn. Registration via this method still requires acceptance of these Terms of Use.

This registration method allows you to quickly create an account using the data you have already provided to the other social networks you use. Direct registration with Our social network at a later date will not overwrite this data.

Your avatar and username will be the ones used on the social network account used to register.

Direct registration: You can choose to create a Glowbl user account without using any of the social networks cited above by completing the registration form available for this purpose.

Your avatar, if you do not provide one, will be a default avatar, and your first and last name will be the ones provided at the time of registration.

Registration by invitation: An Administrator can create a user account for you or send you an invitation link allowing you to create your account with a single click. Registration by invitation requires you to accept Our Terms of Use before you can use Our Services.

2.2. Member Accounts and Security

Your Account may be used by you alone. Under no circumstances may you use another User's account without his or her authorization or authorize a third party to use your account. You must immediately inform Us of any unauthorized use or breach of your account. Glowbl will not under any circumstances be held liable for losses caused by unauthorized use of your account.

Every User of Glowbl Services must comply with the following rules:

- You may not create an account on someone else's behalf without their consent.
- The contact details in your profile must be accurate and up to date.
- You are prohibited from using Glowbl if you are under 15 years old.
- If We delete your account, you may not create another account without Our authorization.
- You are prohibited from using your profile for commercial purposes such as selling your status updates to an advertiser.
- If you choose an inappropriate username, Glowbl reserves the right to change it (for example, if you are not using your real name and there is a conflict with a trademarked name or a celebrity's name).

2.3. Passwords

You are solely responsible for protecting the password you use to connect to Our Services and for any acts and activities carried out after your password is used to connect to Our Services.

We strongly encourage you to use a complex password containing numbers, uppercase letters, lowercase letters, numbers, and special characters.

Your password is confidential information. Under no circumstances should you disclose it to anyone, allow someone else to access your account, or act in a way that might compromise the security of your password.

Glowbl disclaims any and all liability for damages caused by your failure to comply with any the recommendations listed above.

2.4. Special Conditions for Minors

The Services offered by GLOWBL are not directly aimed at children. To use Our Services, you must be at least 15 years of age.

If you are under 15, you are not authorized to register, and you cannot use Our Services unless you and your parent or guardian contact Us to give Us your joint written consent.

2.5. The Role of Administrator

Any User who organizes a LiveStage, invites other Users to join a LiveStage, configures other Users' rights and privileges to a LiveStage, or invites others to join Glowbl to use some of Our Services, is acting as an Administrator.

Administrators are solely responsible for their actions on Glowbl (sending invitations to join Glowbl, inviting others to join a LiveStage, creating a group, configuring roles, rights, and privileges to a LiveStage, deleting a User from a LiveStage, etc.).

Administrators are also solely responsible for how they use personal data collected via Our Services during a LiveStage, in accordance with Our [Privacy Policy](#). Administrators undertake to comply with applicable law governing data protection.

Consequently, Glowbl cannot and will not be held liable for the actions of an Administrator or for an Administrator's use of personal data via Our Services.

3. Your Rights and Obligations as Users

3.1. Your License to Use the Service

Glowbl grants you a free, worldwide, non-assignable, personal, non-exclusive, and non-transferrable license to use the software made available to you by Glowbl as part of its Services. This license entitles you to use and make the most of the Services provided by Glowbl, provided that you comply with these Terms of Use.

Access to and use of some of Our Services may not be free of charge. When you sign up for Services or business products that are not free of charge, you enter into a specific contract with Us in addition to these Terms of Use, which also apply.

3.2. Your Personal Data

Our [Privacy Policy](#) explains how and why We use information from your profile that belongs to you: <https://live.glowbl.com/web/policy>

3.3. Your Content and Our Services

The technology used by Glowbl is based on sharing different types of content from the internet and distributing your content that you directly upload to the Services to be hosted.

By publicly posting your content on Our platform and creating LiveStages that are publicly broadcast online, you agree that other Users may, free of charge and for solely personal purposes, view your content on the Website. Depending on the Services for which you have registered and/or the settings that you have selected, the individuals able to view your LiveStage can be either only those Users that you have specifically authorized to join your LiveStage, or any internet user with access to the URL of your LiveStage.

We strive to create the most attractive platform possible, which is the reason why the number of applications you can use to share content on Our platform is constantly growing.

You may not pass off or attempt to pass off someone else's work as your own, and if you do so, you can be held liable. Content shared on Glowbl may not under any circumstances be altered or modified for any reason whatsoever, particularly if the aim in so doing is to mislead other Users as to the intellectual source of the work being shared.

Glowbl does not claim any right of ownership over the text, files, images, photos, videos, music, works of authorship, applications, or any other content that you send, submit, display, or publish online on, through, or in relation to Glowbl's Services.

For publicly visible content, however, Glowbl does reserve the right to publicly reproduce and display said content using any media it chooses and to adapt the content's format to suit this media, within the limitations of these Terms of Use, for the sole purpose of promoting Our Services.

3.4. The User's Intellectual Property Rights

Users represent and warrant that they are the exclusive owners of all intellectual property rights and/or image rights to the content (videos, sounds, images, texts, etc.) they publish or distribute using Our Services, and, if this is not the case, that they have obtained the requisite rights or consent needed to publish and display the content and transfer these rights to Glowbl in accordance with the conditions described below.

They further warrant that the content distributed and/or published does not constitute, in whole or in part, an act of copyright or trademark infringement, unfair competition, passing off, or unauthorized use of the image rights of a person or a person's property.

Where applicable, Users retain all intellectual property rights, regardless of their nature, to the content that they distribute and/or publish using Our Services.

Users grant Glowbl a free, non-exclusive right to use the content that they publish or distribute using Our Services, for the entire duration of copyright protection in France. This license includes Glowbl's right, using any media whatsoever, to use, reproduce, represent, adapt, translate, or sublicense, in whole or in part, all content published by Users, with the exception of private messages.

3.5. The User's Liability

Content is published under the sole liability of the User who publishes it.

Glowbl does not support any opinion expressed using its Services, and cannot ensure the exhaustiveness, accuracy, or reliability of the information and content published by its Users.

Glowbl strives to offer you a safe Service. However, you understand that it is impossible to review all of the content distributed using Our platform, and it is possible that you might encounter content that you might deem offensive, insulting, inaccurate, or inappropriate, or that you might in some cases encounter wrongly or misleadingly titled messages.

Glowbl will not, under any circumstances, be held liable in any way for any damages or loss resulting from the use of the content, including, for example, in the event of an error or omission contained in the content, regardless of the manner in which it is transmitted or made available using Our Services.

3.6. Content Shared on Glowbl and Hosted on an External Website

Glowbl's Services allow you to display content on Our platform that is hosted by other services. When this is the case, Glowbl is simply a distribution channel for content originally published by a different application that is in possession of the source.

The intellectual property rights tied to works shared on Glowbl in this way are protected by the content protection and copyright verification systems of the site that is the source of this content. To understand how your intellectual property rights are protected on these websites, you should refer to the Terms of Use (and their appendices) for these external websites.

For example, a video from the service YouTube shared on Our platform is the full property of its original author as stated and verified by YouTube. The content protection and digital fingerprint recognition systems used by these content publishers guarantee that there is no infringement of the associated rights.

Under no circumstances is it permitted for you to falsify or conceal the source of the content that you decide to share or any information allowing credit for the work to be attributed to its actual author.

Complaints for copyright infringement for the distribution of such content will be systematically sent on the sites hosting it, as they are solely responsible for protecting your content.

Out of a general concern for protecting personal data and intellectual property rights, as well as for ensuring the security of interactions on the internet, Glowbl will, within the limits of what We deem reasonable, implement all necessary measures to resolve a dispute between one of Our members and a third-party application used with Our Services.

3.7. Recording a LiveStage

Only the Administrator of a LiveStage is authorized to record a LiveStage. Other Users are not authorized create video recordings of a LiveStage, even if they have permission to participate in that LiveStage.

Before recording any LiveStage, the Administrator must:

- inform the LiveStage's participants of this recording in writing, and not leave this information visible for the duration of the LiveStage;
- obtain all necessary consent in writing from individuals participating in the Live Stage whose image rights are involved in the recording, regardless of whether it is the image of the individual or only his or her voice;
- obtain all necessary consent in writing from the authors of the intellectual works used during a LiveStage. This consent must cover the scope of the rights defined in Article "3.4. The User's Intellectual Property Rights".

3.8. Content Shared and Stored on Our Services

Glowbl's Services allow you to share your documents and content with other Users of the LiveStage.

When you do so, you are acting as the publisher of the content, and must have full ownership of the rights associated with the production of intellectual works (intellectual property rights). You must ensure that you actually possess these rights and that you are not infringing on the rights of a third party.

Accordingly, you are using Glowbl as a channel for distributing your own creations. The content and information you publish or import via Glowbl Apps belong to you, and it is possible for you to save this content in your personal folder.

The content that you create and decide to share using Our Services is stored on Our servers and is available to other Users authorized to access the LiveStage.

After publishing your content, you retain any right, title, and interest you may have in and to said content.

These rights continue to exist for the entire period during which your content is legally protected by copyright, even if you stop using Our Services.

Glowbl does not gather any information on this content, and, regardless of the circumstances, does not receive any right, title, or interest in or to this content.

Glowbl makes every effort to make using Our platform a safe experience. Nevertheless, you understand that, given the intrinsic characteristics of the internet, Glowbl cannot in any way be held liable for a User's fraudulent attempts to recover content.

3.9. Member Conduct

By using the Services offered by Glowbl, you agree to:

- Provide or transmit accurate information concerning the Member when registering and using the Website. The use of fake or stolen identities is prohibited, and can result in your user account being closed.
- Comply with applicable law, the rights of others, and these Terms of Use.
- Respect the intellectual property rights of others and not use, share, or distribute text, photographs, sound, or anything else that might be protected by copyright, trademark, or personality rights.
- Not distribute data, information, or content that is false, libelous, defamatory, insulting, offensive, violent (or encourages violence), pornographic (including child pornography), racist, or xenophobic, and, generally speaking, any illegal or illicit content.
- Not distribute data, information, or content that might hamper, disorganize, or prevent normal use of the Website.
- Not interrupt and/or slow the normal flow of communication between Members.
- Not use Our Services to send unsolicited bulk messages (for advertising or other purposes).
- Not use a bot or other automated process or tool to surf Our Website and use Our Services.
- Not harm the image and reputation of Glowbl.

Any violation of these rules may result in the deletion of the infringing User's account, at Our sole discretion, without prior notice, and with no possibility of compensation.

As a User of Glowbl's Services, you are not authorized to:

- Access, use, or tamper with non-public areas of the Services and computer systems belonging to Glowbl.
- Probe, scan, or test the vulnerability of any system or network or breach or circumvent any security or authentication measures.
- Access or attempt to access the Services by any means (automated or otherwise, including via a Proxy) other than through the published interfaces provided by Glowbl (and only pursuant to these Terms of Use), unless you have been specifically allowed to do so in a separate agreement with Glowbl.
- Forge any TCP/IP packet header or any part of the header information in any email or post from Our Services.
- Use the term "Glowbl," Our logos, domain names, and other distinguishing signs without prior consent.
- Use, copy, record, adapt, modify, create derivative works, distribute, transfer, publicly display, publicly execute, or transmit any content belonging to Glowbl or its Users.
- Use the Services to send altered, deceptive or false source-identifying information.
- In any way disrupt, interfere with, or suspend (or attempt to do so) the access of any User, host, or network, including by sending a virus, overloading, flooding, spamming, or mail-bombing the Services.
- Script the creation of Content in such a manner as to interfere with or create an undue burden on the Services
- Misuse or attempt to misuse the features of Our Services apart from their normal use as defined in the Terms of Use.

4. Our Rights and Obligations

4.1. Our Intellectual Property

The Glowbl website is Our exclusive property. We grant you a free, worldwide, non-assignable, personal, non-exclusive, and non-transferrable license to access and use Our platform, subject to your acceptance and compliance with these Terms of Use.

You are strictly prohibited from masking or modifying (or attempting to do so) any copyright, trademark, or other intellectual property rights included on the Website, including, but not limited to, software, images, text, graphics, illustrations, logos, patents, brands, service trademarks, copyrights, photographs, sounds, and videos.

4.2. Our Role as a Hosting Service

As a hosting service, Glowbl is subject to reduced liability under Articles 6.I.2 et seq. of the Trust in the Digital Economy Act of 2004 (Law 2004-575 of June 21, 2004).

Accordingly, Glowbl cannot be held liable under any circumstances for the content published by Users, and gives no warranty, express or implied, to this effect.

Glowbl is a third party in correspondence and relations between Users, and disclaims all liability to this effect.

Glowbl makes every effort to make using Our platform a safe experience. Nevertheless, you understand that, given the intrinsic characteristics of the internet, Glowbl cannot in any way be held liable for a User's fraudulent attempts to recover content.

4.3. Restrictions on Content and the Use of Our Services

Glowbl reserves the right (although this does not in any way constitute an obligation for Glowbl or result in any liability to you), at any time, to:

- Delete or refuse to publish content on Our Services, such as in the event of infringement on a third party's rights (intellectual property rights, right to privacy, patents, etc.).
- Suspend or close user accounts at Our sole discretion.

4.4. Connection and Interaction with Other Users

Glowbl Users are solely responsible and liable for their exchanges with other Users.

Glowbl reserves the right to place limitations on your use of the Services and the number of connections you have with other Users, as well to prevent you, in some cases, from contacting other Users using Our Services.

Glowbl reserves the right, without any obligation, to supervise any disputes that arise between you and other Users, and to restrict, suspend, or close your account if Glowbl deems, at its sole discretion, that this is necessary to enforce these Terms of Use.

5. Privacy

Glowbl's Privacy Policy explains how We treat your personal data and how We protect your privacy when you use Our Services.

By accepting these Terms of Use, you also accept Our Privacy Policy, which is incorporated in this agreement by reference ([Privacy Policy](#)).

6. Copyright Protection

Glowbl respects the intellectual property rights of others and expects the same of its Users.

If you discover that content that belongs to you is being used on Our platform without your consent, you can follow the procedure for complaints described in Section "12. Reporting Abuse."

If the source of the infringing content is a third-party application not directly hosted by Glowbl, you should send your complaint to the company that is hosting the infringed content.

Glowbl reserves the right, at its sole discretion and without incurring any liability toward you, to block the distribution of any content presumed to infringe on someone's intellectual property rights without prior notice and to close the user account of any User known to have infringed on someone's intellectual property rights multiple times.

7. Warnings and Limitation of Liability

This section deals with Glowbl's limitation of liability. The following subsections are to be construed in the broadest possible manner under applicable law.

In cases where the law does not authorize the exclusion of certain implied warranties or limitation of liability clauses in contracts, these terms will not apply to you (such as, in particular, if you are an individual consumer).

The terms below are in no way intended to restrict the rights of Users.

7.1. Provision of Services "As Is"

You understand and agree that the Services are provided to you on an "as is" and "as available" basis.

Glowbl disclaims any warranty, express or implied, of merchantability or fitness for a particular purpose.

Glowbl makes no warranties and disclaims all responsibility and liability for:

- the completeness, accuracy, availability, timeliness, security, or reliability of the services and content,

- any harm to your computer system, loss of data, or other harm that results from your access to or use of the services or content,
- the deletion of, or the failure to store or to transmit, any content and other communications maintained by the Services,
- whether the Services will meet your requirements or be available on an uninterrupted, secure, or error-free basis.

No advice or information, whether oral or written, obtained from Our Services will create any warranty or representation not expressly made in these Terms of Use.

Our Services can contain links to outside websites or resources. The Glowbl entities make no warranties and disclaim all responsibility and liability for:

- the availability or accuracy of these websites or resources;
- the content, products, or services available on or from these websites or resources.

Links to these websites or resources do not constitute Glowbl's approval of these websites or the content, products, or services offered by these websites or resources. Your access to and use of such sites and resources take place at your own risk and liability.

You acknowledge that Glowbl can under no circumstances be held liable for your use of third-party online Services.

7.2. Limitation of Liability

The Glowbl entities disclaim all liability for damages or loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or intangible losses resulting from:

- your access to or use of or inability to access or use the Services;
- any conduct or content of any third party on the Services, including, without limitation, any defamatory, offensive, or illegal conduct of other Users or third parties;
- any content obtained using the Services;
- unauthorized access, use, or alteration of your transmissions or content.

Glowbl has no obligation to verify the identity of individuals signing up for Our Services. We are not obligated to supervise the use of Our Services by other Users of the community. Consequently, Glowbl cannot be held responsible for identity theft committed by one of its members or any other fraudulent use of your identity or your data.

Glowbl is not responsible for how Administrators use the service. Administrators are solely liable for their actions toward the Users they invite.

8. Termination

8.1. Bilateral Right to Termination

The Terms of Use stipulated in this document will continue to apply until termination of the agreement to access Our Services by you or Glowbl.

You can put an end to your agreement with Glowbl at any time and for any reason by accessing the page <https://account.glowbl.com/preferences/#deleteaccount>

If a Member violates one or more of the aforementioned rules or terms of the Terms of Use, or in the event of a real or likely legal risk to Us stemming from your use of Our Services, Glowbl reserves the right to temporarily suspend and/or unilaterally terminate the agreement, block the account(s) of the Member in question, automatically delete infringing content, prevent the publication of all or part of the Member's profile, and/or temporarily or permanently block the Member's access to all or part of the Services offered by Glowbl, without any compensation whatsoever.

You will be informed of this decision by a message sent to the email address associated with your account or when you attempt to access your account.

8.2. Termination for Inappropriate Use of the Services

Glowbl wants to work together to ensure everyone's security, and to do so, We have created a system for reporting content that you feel is fraudulent, abusive, or inappropriate with regard to the intended use for Our Services.

Individual Users who are repeatedly reported by other members of the community for inappropriate conduct or distributing content in violation of Section "3.9. Member Conduct" may have their accounts closed at Our sole discretion, after a careful review of the complaints against them. Please write to contact@glowbl.com.

8.3. Effects of Account Termination

When your account is terminated by you or by Our Services, these Terms of Use cease to apply, particularly as concerns, without limitation, the license to use Our Services. However, the following sections continue to apply even after account termination:

3.3. Your Content and Our Services / 4. Our Rights and Obligations / 7. Warnings and Limitation of Liability / 8. Termination / 9. Whole Agreement – Changes to These Terms of Use / 10. No Waiver and Severability / 11. Disputes

8.4. Data Portability

If the Terms of Use between Glowbl and the User are terminated, regardless of the reason for said termination, Glowbl can make it possible for the User to recover his or her content stored on Glowbl's servers.

The User will be given 30 days to do so following termination.

9. Whole Agreement – Changes to These Terms of Use

These Terms of Use and Our Privacy Policy constitute the entire and exclusive agreement between you and Glowbl. If you sign up for paid commercial offerings or additional paid services, these Terms of Use may be supplemented by Terms of Service.

Glowbl reserves the right to modify, add to, or replace these Terms of Use at any time, for instance, to take stock of technical change in Our Services. These new or modified Terms of Use will be effective as soon as they are published on www.glowbl.com or when notice is given in any other way. These Terms of Use supersede all previously published versions.

If you do not agree with the modifications to this agreement, you can terminate your account at any time in accordance with the terms of Article “8. Termination”

10. No Waiver and Severability

Glowbl’s failure to enforce any right or provision contained in these Terms of Use will not be deemed a waiver of such right or provision. If any provision of these Terms of Use is held by a court or arbitral tribunal to be invalid, void, or unenforceable, then that provision may be modified in order to render it enforceable while still adhering as closely as possible to the intent of the parties. Furthermore, if any provision of these Terms is held by a court to be invalid or unenforceable, the validity, legality, and enforceability of the remaining provisions of these Terms of Use will not be affected, and these provisions will remain in full force and effect.

11. Disputes

11.1. Governing Law and Forum Selection

These Terms of Use and any claim, suit, or dispute arising therefrom or related thereto are governed by the laws of France, regardless of your country of origin or the country from which you access Our Services.

11.2. Dispute Resolution

Users acting as individual consumers: In accordance with applicable law on the amicable settlement of disputes, consumers can resort to mediation, including with the Consumer Mediation Commission or other existing industry mediation bodies, or to any other alternative means of dispute resolution (such as conciliation).

Users not acting as individual consumers: Failing an amicable settlement between Glowbl and the Professional User, any dispute arising in relation to the interpretation or performance of the Agreement shall be subject to the exclusive jurisdiction of the Lyon Commercial Court. Even in the event of multiple defendants or the introduction of a third-party claim, Glowbl shall

not be forced to appear before any other court. No forum-selection clause contained in Professional Users' commercial documents shall prevent the enforcement of this clause.

11.3. Indemnity

In the event of noncompliance with these Terms of Use (including publication of any content that violates the rights of third parties or applicable law) you agree to indemnify, hold harmless, and defend Glowbl against any damages, loss, or cost arising out of or connected in any way to any requests, costs, or investigations by third parties in relation to such violations.

You agree to indemnify, hold harmless, and defend Glowbl against any damages, loss, or costs (including, but not limited to, reasonable attorney's fees) resulting from:

- your breach of these Terms of Use;
- any copyright infringement (or other intellectual property right) claims by third parties;
- any content provided to Glowbl;
- any activity you carry out using your Glowbl account.

12. Reporting Abuse

Reporting Offensive Content

In accordance with applicable law, Glowbl provides internet users with an easily accessible and visible way of reporting content that:

- glorifies crimes against humanity,
- encourages racial hate,
- contains child pornography,
- encourages violence,
- is an affront to human dignity.

You can report this type of content on Our platform at any time by clicking on "Report Content."

You can also submit a report by mail (Glowbl, 81 Rue d'Inkermann, 69006 Lyon, France), specifying the date on which you saw the content, your identity, the URL of the infringing content, a description of the content, and the username of the author of the content.

13. Reporting a Copyright Violation

In accordance with Trust in the Digital Economy Act of 2004, Glowbl has the obligation to delete any clearly infringing content as soon as We effectively learn of its existence.

We will review any report of intellectual property infringement if it is in compliance with applicable law. To submit a report, follow the procedure explained when you click link systematically shown under all shared content: "Report This Content."

In accordance with Article 6 of the Trust in the Digital Economy Act of 2004, this report must include all of the following information:

- the date of the report;
- the identity of the person submitting the report;
- if the report is being submitted by an individual: first name, last name, profession, home address, birthdate, and birthplace;
- if the report is being submitted by a company or other legal entity: its legal form and name, the address of its headquarters, and the name of the body that legally represents it;
- the name and home address of the recipient of the report, or, if it is a company or other legal entity, its name and the address of its headquarters;
- a description of the infringement and its precise location (e.g. the URL of the video);
- the reason that the content should be removed, including the associated legal provisions and proof of infringement;
- a copy of the cease and desist letter sent to the author or publisher of the infringing information or activities asking that they stop, remove, or modify the content, or proof that the author or publisher was not able to be contacted.

Please note that incomplete reports cannot be accepted as valid.

You are reminded of the fact that submitting a false or fraudulent report of copyright infringement in order to have the content taken down or prevent it from being distributed is punishable by up to one year of imprisonment and a 15,000 euro fine. To report a content, please write to contact@glowbl.com.

14. Counter-Notice

If you believe that the content you published should not have been removed, you can send Us a counter-notice by submitting the following form. When We receive this counter-notice, We will send a copy to the original complaining party who asked for the content to be removed, along with your personal information. We have sole discretion over whether or not deleted content is put back online. You may be held liable if you deliberately submit a false claim that the content should not have been deleted for infringement. To send a Counter-Notice, please write to contact@glowbl.com.